



26 May 2023

Dear Parents/Carers

We are pleased to inform you that we will be changing how we communicate with you and will be launching a brand-new school App from Parentapps.

**Parentapps Connect** is free to download and is available for both Apple and Android devices. Parentapps Connect will provide you with instant access - all in one place - to information including term dates, letters home, newsletters, events, payment information, school lunch menu, the Orchard before and afterschool club and email addresses for teaching staff. All messages will be sent as push notifications via the App.

Plus, you will be able to report when your child is unwell, absent or needs collecting early (or arriving late) for medical appointments. There's a facility to upload appointment details – please ensure that you do so where possible as appointments will be authorised where confirmation details are provided.

There are a few things we need to make you all aware of:

- Parentapps Connect invitation and communication is set to go to **Priority 1 parent** only. Once you are registered you will be able to request one other person (who has parent responsibility) to have access to Parentapps Connect, too. School will review the requests before approval is given. If you wish to change who will receive the initial Priority 1 invitation before our planned launch after half term please email [admin2625@welearn365.com](mailto:admin2625@welearn365.com)

We are aware of a number of split families and we will manually associate both parents on your behalf. The only visibility seen by each parent will be the name of the other parent.



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- If you do not download the App, you will be sent messages prompting you to do so to enable you to read all content of any information sent via school.
- Parentapps Connect is only available as an App, this is the same for Class Dojo. The Apps are not available as website versions. Therefore, you will need to have both Apps on your device (you cannot embed one App within another). We are continuing to use Class Dojo for class updates and direct communication to your child's class teacher.

As we all start to use Parentapps, we will be adding further useful content so Parentapps Connect becomes your go to place for all information about school! As you start to use it please do email us with constructive feedback.

Lastly, the Parentapps is fully secure and GDPR compliant and in order to access it you will need to be invited via email or SMS message.

Please look out for an email invitation from Parentapps with further instructions on how to download and access the App. If you have any questions, please get in touch.

Many Thanks

Ms Guymer  
**Headteacher**